

Evaluation of Household Water Quality in Russell and Tazewell Counties, Virginia

FEBRUARY AND MAY 2011

VIRGINIA HOUSEHOLD WATER QUALITY PROGRAM

Background

More than 1.7 million Virginia households use private water supplies such as wells, springs, and cisterns. The Virginia Household Water Quality Program (VAHWQP) began in 1989 with the purpose of improving the water quality of Virginians reliant on private water supplies. Since then drinking water clinics have been conducted in 86 counties across Virginia and samples analyzed from more than 14,500 households. In 2007, the Virginia Master Well Owner Network (VAMWON) was formed to support the VAHWQP. Virginia Cooperative Extension agents and volunteers participate in a 1 day VAMWON training workshop that covers private water system maintenance and protection, routine water testing, and water treatment basics. They are then able to educate others about their private water supplies. More information about these programs may be found at our website: www.wellwater.bse.vt.edu.

Private water sources, such as wells and springs, are not regulated by the U.S. Environmental Protection Agency (EPA). Although private well construction regulations exist in Virginia, private water supply owners are responsible for maintaining their water systems, for monitoring water quality, and for taking appropriate steps to address problems should they arise. The EPA Safe Drinking Water Standards are good guidelines for assessing water quality. *Primary drinking water standards* apply to contaminants that can adversely affect health and are legally enforceable for public water systems. *Secondary drinking water standards* are non-regulatory guidelines for contaminants that may cause nuisance problems such as bad taste, foul odor, or staining. Testing water annually, and routinely

inspecting and maintaining a water supply system will help keep water safe.

Geology

The majority of Russell and Tazewell Counties lies within the **Valley and Ridge** physiographic province of Virginia. The Valley and Ridge Province is located to the west of the Blue Ridge Province and is underlain by consolidated sedimentary rocks deposited by ancient seas. In the lowlands, such as the Shenandoah Valley, limestone and dolomite occur beneath the surface. These rock types have openings to yield water freely to wells and, therefore, form the most productive aquifers in Virginia's consolidated rock formations (i.e. west of the Coastal Plain Province). In contrast, the ridges and upland areas are often composed of sandstone and shale. These rocks often lack the cracks and pores to transmit or store water. Therefore, in ridges and upland areas, there is often only enough water for rural and domestic water supplies.

The connection between groundwater and surface water plays a major role in groundwater recharge in the Valley and Ridge. Streams often cross fault zones leading to recharge of aquifers and wells in the fault zone area. Recharge also occurs through surface runoff travelling into limestone sinkholes, bypassing filtration through the soil. This can cause serious water quality problems since polluted surface water may be introduced directly into the groundwater system. In addition, calcium and magnesium from carbonate formations contribute to high mineral content and can cause hard water (GWPC, 2008).

The northwestern edges of Russell and Tazewell Counties lie within the **Cumberland Plateau** physiographic province of Virginia. The Cumberland Plateau Province, covering the southwestern tip of Virginia, is composed of

sedimentary rocks, primarily sandstone, shale, and coal. Groundwater quality in this province varies with depth. Below stream level, the first 100 feet of water is often poor quality, tending to be sulfurous and iron-rich. Naturally saline water (water with a significant concentration of dissolved salts) occurs at depths greater than 300 feet. Better quality water can be found at depths of 150 to 300 feet below stream level. In coal mining areas, some groundwater has become acidic due to mine drainage and is usually unsuitable for most uses (GWPC, 2008).

Overview

In February 2011 in Tazewell and Russell Counties and again in Russell County for the Coal Life Festival in May 2011, a total of 23 residents from Russell and Tazewell Counties participated in a drinking water clinic sponsored by the local Virginia Cooperative Extension (VCE) offices and the Virginia Household Water Quality Program. Clinic participants received a confidential water sample analysis and attended educational meetings where they learned how to interpret their water test results and address potential issues. The most common household water quality issues identified as a result of the analyses for the participants were high levels of hardness and sodium and the presence of total coliform bacteria. *Figure 1*, found at the end of this report, shows these common water quality issues along with basic information on standards, causes, and treatment options.

Drinking Water Clinic Process

Any Russell or Tazewell County resident relying on a well, spring, or cistern was welcome to participate in the clinic. Advertising began 8 weeks prior to the first meeting and utilized local media outlets, announcements at other VCE meetings, and word of mouth. Pre-registration was encouraged.

Kickoff meeting: Participants were given a brief presentation that addressed common water quality issues in the area, an introduction to parameters included in the analysis, and instructions for collecting their sample. Sample kits with sampling instructions and a short questionnaire were distributed. The questionnaire was designed to collect information about characteristics of the water supply (e.g. age, depth, and location), the home (e.g. age, plumbing materials, existing water treatment), and any existing perceived water quality issues. The purpose of the clinic was to build awareness among private water supply

users about protection, maintenance, and routine testing of their water supply.

Participants were instructed to drop off their samples and completed questionnaires at a predetermined location on a specific date and time.

Sample collection: Following collection at a central location, all samples were iced in coolers and promptly transported to Virginia Tech for analysis.

Analysis: Samples were analyzed for the following water quality parameters: iron, manganese, nitrate, chloride, fluoride, sulfate, pH, total dissolved solids (TDS), hardness, sodium, copper, total coliform bacteria, and *E. coli*. General water chemistry and bacteriological analyses were performed by the Department of Biological Systems Engineering Water Quality Laboratory at Virginia Tech. The Virginia Tech Soils Testing Laboratory performed the elemental constituent analyses. All water quality analyses were performed using standard analytical procedures.

The Environmental Protection Agency (EPA) Safe Drinking Water Standards, which are enforced for public water systems in the U.S., were used as guidelines for this program. Water quality parameters not within range of these guidelines were identified on each test report. Test reports were prepared and sealed in envelopes for confidential distribution to clinic participants.

Interpretation meeting: At the interpretation meeting, participants received their confidential water test reports, and VCE personnel made a presentation providing a general explanation of what the numbers on the reports indicated. In addition, general tips for maintenance and care of private water supply systems, routine water quality testing recommendations, and possible options for correcting water problems were discussed. Participants were encouraged to ask questions and discuss findings either with the rest of the group or one-on-one with VCE personnel after the meeting.

Findings and Results

Profile of Household Water Supplies

The questionnaire responses, provided by all 23 participants at the clinic, helped to characterize the tested water supplies. Eighty-three percent of participants in the clinic indicated their water supply was a well, while 13% indicated having a spring and 4% indicated *other*.

Participants were asked to classify their housing location as one of four categories. The choices, ranging from low to high population density, are: (1) on a farm, (2) on a remote, rural lot, (3) in a rural community, and (4) in a housing subdivision.

For the Russell/Tazewell clinic, a farm was the most common household setting (70%), followed by a rural community (26%).

Major sources of potential contamination near the home (within 100 feet of the well) were identified as septic system (17%) and oil tank (13%). According to participants, larger, more significant potential pollutant sources were also proximate (within one-half mile) to water supplies. Ninety-six percent of respondents indicated that their water supply was located within one-half mile of a major farm animal operation while 48% indicated that their supply was within one half-mile of a field crop operation.

On the questionnaire, participants also described the type of material used for water distribution in each home. The two most common pipe materials were plastic (65%) and galvanized steel (30%).

To properly evaluate the quality of water supplies in relation to the sampling point, participants were asked if their water systems had water treatment devices currently installed, and if so, the type of device. Seventeen percent of participants reported at least one treatment device installed. The most commonly reported treatment device was a sediment filter (9%).

Participants' Perceptions of Household Water Quality

Participants were asked whether they perceived their water supply to have any of the following characteristics: (1) corrosive to pipes or plumbing fixtures; (2) unpleasant taste; (3) objectionable odor; (4) unnatural color or appearance; (5) floating, suspended, or settled particles in the water; and (6) staining of plumbing fixtures, cooking appliances/utensils, or laundry.

Staining problems were reported by 35% of clinic participants. White/chalky (26%) and rusty (17%) were the most commonly reported stains. An objectionable odor was reported by 9% of clinic participants, mainly citing a rotten egg smell in their water (4%). Nine percent reported unpleasant tastes. Thirteen percent reported having particles in their water, the most common being white flakes (9%) and brown sediment (9%). Finally, 17% reported an unnatural appearance in their water, observed as muddy,

black/gray, or yellow (each category indicated by 4% of the participants).

Bacteriological Analysis

Private water supply systems can become contaminated with potentially harmful bacteria and other microorganisms. Microbiological contamination of drinking water can cause short-term gastrointestinal disorders, such as cramps and diarrhea that may be mild to very severe. Other diseases that may be contracted from drinking contaminated water include viral hepatitis A, salmonella infections, dysentery, typhoid fever, and cholera.

Microbiological contamination of a water supply is typically detected with a test for total coliform bacteria. Coliform bacteria are present in the digestive systems of humans and animals and can be found in the soil and in decaying vegetation. While coliform bacteria do not cause disease, they are indicators of the possible presence of disease causing bacteria, so their presence in drinking water warrants additional testing.

Positive total coliform bacteria tests are often confirmed with a re-test. If coliform bacteria are present in a water supply, possible pathways or sources include: (1) improper well location or inadequate construction or maintenance (e.g. well too close to septic, well not fitted with sanitary cap); (2) contamination of the household plumbing system (e.g. contaminated faucet, water heater); and (3) contamination of the groundwater itself (perhaps due to surface water/groundwater interaction).

The presence of total coliform bacteria in a water sample triggers testing for the presence of *E. coli* bacteria. If *E. coli* are present, it indicates that human or animal waste is entering the water supply.

Of the 23 samples collected, 65% tested positive (present) for total coliform bacteria. Subsequent *E. coli* analyses for all of these samples showed that 22% of the samples tested positive for *E. coli* bacteria.

Program participants whose water tested positive (present) for total coliform bacteria were encouraged to retest their water to rule out possible cross contamination, and were given information regarding emergency disinfection, well improvements, and septic system maintenance. Any participant with a sample that tested positive for *E. coli*, was encouraged to take more immediate action, such as boiling water or using another source of water known to be safe until the source of contamination could be addressed and the water supply system

disinfected. After taking initial corrective measures, participants were advised to have their water retested for total coliform, followed by testing for *E. coli*, if warranted. In addition, participants were provided with resources that discussed continuous disinfection treatment options.

Table 1, found at the end of this report, shows the general water chemistry and bacteriological analysis contaminant levels for the Russell/Tazewell drinking water clinic participants.

Chemical Analysis

As mentioned previously, all samples were tested for the following parameters: iron, manganese, nitrate, chloride, fluoride, sulfate, pH, total dissolved solids (TDS), hardness, sodium, and copper. Selected parameters of particular interest for the Russell/Tazewell drinking water clinic samples are discussed below.

Hardness

Hard water contains high levels of calcium and magnesium ions that dissolve into groundwater while the water is in contact with limestone and other minerals. Hard water is a nuisance and not a health risk.

Seventy percent of the clinic samples were considered "very hard" (exceeding 180mg/L of hardness). Hard water is indicated by scale build-up in pipes and on appliances, decreased cleaning action of soaps and detergents, and reduced efficiency and lifespan of water heaters. Ion exchange water softeners are typically used to remove water hardness.

Sodium

The EPA limit for sodium in drinking water (20 mg/L) is targeted for the most at-risk segment of the population, which are those with severe heart or high-blood pressure problems. The variation in sodium added to water by softeners is very large (ranging from around 50 mg/L to above 300 mg/L). Sodium in drinking water should be considered with respect to sodium intake in the diet. The average American adult consumes 2000 - 4000 mg of sodium per day. If concerned about sodium in water, intake should be discussed with a physician.

Of the 23 clinic samples, 13% exceeded the EPA standard of 20 mg/L. Some of this sodium could result from sodium naturally present in the geology (rocks, sediment) where well water originates, but the primary source of sodium is a water softener. There are several options for

addressing sodium levels in softened water. Since only water used for washing needs to be softened, a water treatment specialist can bypass cold water lines around the softener, softening only the hot water and reducing the sodium in the cold drinking water. Another option is using potassium chloride instead of sodium chloride for the softener, although this option is more expensive.

References

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Additional Resources

For more information about the water quality problems described in this document, please refer to our website. Here you will find resources for household water testing and interpretation, water quality problems, and solutions:

www.wellwater.bse.vt.edu/resources.php

Acknowledgements

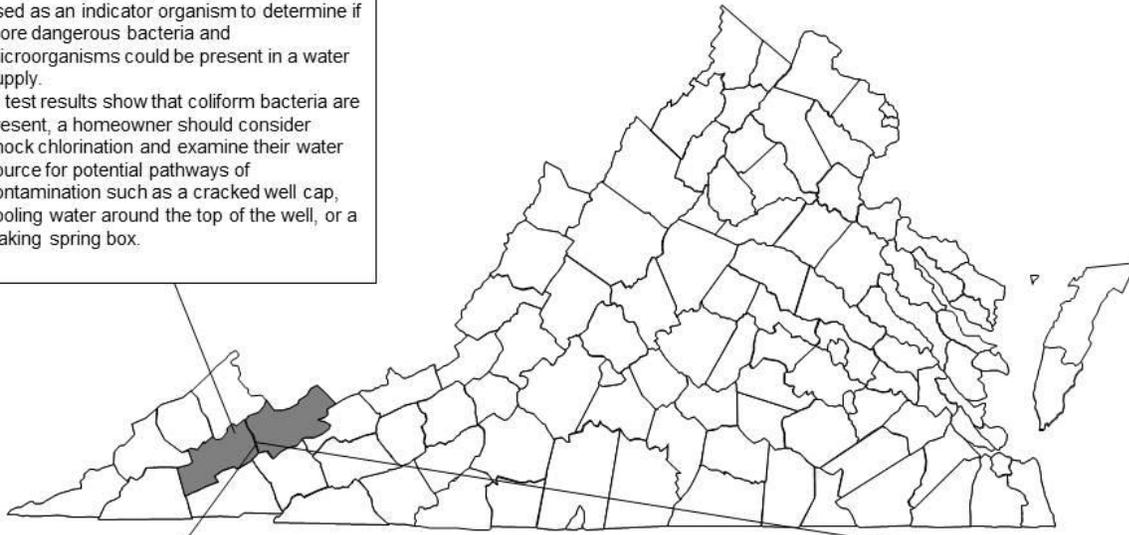
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The Water Quality Laboratory of the Department of Biological Systems Engineering and Soils Testing Laboratory of the Department of Crop and Soil Environmental Sciences at Virginia Tech were responsible for water quality analyses, as well as data management.

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Presence of total coliform bacteria

- Coliform bacteria is found in the waste of humans and animals, as well as in soil and plant matter. Although harmless in itself, is used as an indicator organism to determine if more dangerous bacteria and microorganisms could be present in a water supply.
- If test results show that coliform bacteria are present, a homeowner should consider shock chlorination and examine their water source for potential pathways of contamination such as a cracked well cap, pooling water around the top of the well, or a leaking spring box.



Hardness

- Hard water is a nuisance and not a health risk.
- Hardness is a measure of the calcium and magnesium dissolved in water; 120-180 mg/L indicates "hard" water while anything above 180 mg/L is "very hard".
- Hard water is indicated by scale build-up in pipes and on appliances, decreased cleaning action of soaps and detergents, and reduced efficiency and lifespan of water heaters.

Sodium

- Moderate quantities of sodium in drinking water are not considered harmful.
- The EPA limit for sodium in drinking water (20 mg/L) is targeted for the most at-risk segment of the population, those with severe heart or high-blood pressure problems.
- Since only water used for washing needs to be softened, a water treatment specialist can bypass the cold water lines when installing the softener, reducing the sodium present in cold drinking water.

Figure 1. The most common household water quality issues found in the 23 Russell/Tazewell clinic participant samples were high levels of sodium and hardness and the presence of total coliform bacteria.

**2011 Russell/Tazewell County
VAHWQP Drinking Water Clinic Results
N = 23 samples**

Test	EPA Standard	Average	Maximum Value	% Exceeding Standard
Iron (mg/L)	0.3	0.042	0.179	0
Manganese (mg/L)	0.05	0.008	0.029	0
Hardness (mg/L)	180	217.4	381.2	69.6
Sulfate (mg/L)	250	14.1	151.2	0
Chloride (mg/L)	250	7	22	0
Fluoride (mg/L)	2.0/4.0	0.22	1.17	0
Total Dissolved Solids	500	271	516	4.3
pH	6.5 to 8.5	7.39	6.90 (min) 9.37 (max)	0 (<6.5) 8.7 (>8.5)
Copper (mg/L)	1.0/1.3	0.014	0.100	0
Sodium (mg/L)	20	19	135	13.0
Nitrate - N (mg/L)	10	1.078	8.490	0
Total Coliform Bacteria	ABSENT	--	--	65.2
E. coli Bacteria	ABSENT	--	--	21.7

Table 1. General water chemistry and bacteriological analysis contaminant levels for Russell/Tazewell drinking water clinic participants (N=23). This program uses the EPA primary and secondary standards of the Safe Drinking Water Act, which are enforced for public systems, as guidelines for private water supplies.